

LIST OF ABBREVATIONS

Abbreviation	Full name	Abbreviation	Full name	Abbreviation	Full name
ADSs	American Depositary Shares	EFOTT	University and college students' national tourist meeting	GYED/GYES	Employees on maternity leave or childcare benefit
AG	Aktiengesellschaft (Company limited by shares)	EIT	European Institute of Innovation and Technology	HBLF	Hungarian Business Leaders Forum
AM	Before Noon	EMF	electromagnetic fields	HQ	Headquarters
AOSZ	National Association of autism	EMS	Energy management system	HR	Human Resources
AR	Augmented Reality	UN	United Nations	HUF	Hungarian Forints
GTC	General Conract Terms and Conditions	ESzCsM	Ministry of Health, Welfare and Family Affairs	ICNIRP	International Commission on Non-Ionising Radiation Protection
B2B	Business to Business	ETNO	European Telecommunications Network Operators' Association	ICT	information and communication technology
BSE	Budapest Stock Exchange	EU	European Union	ISAE3000	Revised International Standard on Assurance Engagements
BCM	Business Continuity Management System	EUN	European Schoolnet	ICS	Internal Control System
BTL	Below the line	FCSE	Faculty of Computer Technology and Engineering	ILO	International Labour Office
CC	call center	FEIT	Faculty of Electrical Engineering and IT	iOS	mobile operating system developed and distributed by Apple Inc.
CDP	Carbon Disclosure Project	FIFA	Federation of Association Football	loT	internet of things
CEERIUS	Central and Eastern European Responsible Investment Universe	FN	Sustainability Day	IPCC	Intergovernmental Panel on Climate Change
CEO	chief executive officer	FTC	Ferencvárosi Torna Club (a Hungariaa football team)	ISO	International Organization for Standardization
CER	Certified Emission Reduction	FTSE4GOOD	Financial Times Stock Exchange	IT	Information technology
CHRO	Chief HR officer	g	gram	IUCN	International Union of Conservation of Nature
CO2	carbon dioxide	Gbit	gigabit (1000 000 000 bits)	IVSZ	ICT Association of Hungary
CPE	Customer Premise Equipment	GIS	Geographic Information System	JAC	Joint Audit Cooperation
CPEx	Customer Profile Exchange	GDPR	General Data Protection Regulation	JÖN	Eco generation of the future
CRA	Complience Risk Analysis	GeSI	Global e-Sustainability Initiative	R&D	Research and Development
GSCC	Group Sustainability Coordination council	GVH	Hungarian Competition Authority	KEK	Contemporary Architecture Center
CV	Curriculum Vitae	GHG	Green House Gases (üvegházhatású gázok)	Kft.	limited liability company
pcs	darab	GJ	giga Joule	kg	kilogramm
DWP	Digital Wellfare Program	GmbH	Gesellschaft mit beschränkter Haftung	LLC	limited liability company
DNFP	Digital National Development Program	GRI	Global Reporting Initiative	Ltd.	private company limited by shares
DT	Deutsche Telekom	GSM	Global System for Mobile Communication	KKV	SMB - small and medium-sized business
D&I	Diversity and Inclusion	GoO	Guarantee of Origin	km	kilometer
EBH	Equal Treatment authority	GVH	Hungarian Competition Authority	KPI	key performance indicators
EIA	Environmental Impact Assessment	GWh	gigawatt-hour	MC	Management Committee
ÉFOÉSZ	Hungarian Association for Persons with Intellectual Disability	GWP	Global Warming Potention	MEBIR	Occupational Health and Safety Management System

Abbreviation	Full name
kWh	kilowatt-hour
L	litre
MSCI	Morgan Stanley Capital International
LTE	long term evolution
HUF M	million forints
M^3	cubic metre
MEOSZ	National Federation of Disabled Persons' Associations
NBIoT	Narrow band IoT
NG ICCA	Next Generation International Customer Contact Analyses
MOB (HOC)	Hungarian Olympic Committee Magyar Olimpiai Bizottság
MVGYOSZ	Hungarian Federation of the Blind and Partially Sighted
OECD	Organisation for Economic Co-operation and Development
MWh	megawatt-hour
NGO	non-governmental organization
NOx	nitrogen-oxide
Ptk.	Civil code / Polgári Törvénykönyv
Nyrt.	(Plc.) public limited company
ODS	ozone-depleting substances
OHSAS	Occupational Health and Safety Management System
SBTi	Science Based Target initiative
SZIP	SuperFast Internet Program
PA	providing access
PR	public relations
PSL system	Related on the network-based real estate assets and the tool area of the technology area
PSTN	public switched telephone network
QR	2 dimensional barcode
TCFD	Task Force on Climate related Financial disclosure
SAR	Specific Absorption Rate
SLA	Service Level Agreement
SME	small and medium enterprieses
SBP	Share benefit program
SOx	Sulfur oxide
SOH0	Small Office Home Office

Abbreviation	Full name
VÜK	Corporate Customer Support Branch
Т	ton
TRI*M Index	a standardized indicator system to explore customer satisfaction and customer loyalty
TSM	T-Systems Hungary
UMTS	Universal Mobile Telecommunications System
UNEP	United Nations Environmental Programme
VFK (CSC)	Corporate Sustaibnability Centre
VR	Virtual Reality
WWF	World Wide Fund for Nature
Zrt.	cPLC